

## IMPORTANT TELEPHONE NUMBERS

Fire Department 1-664-4917790/911  
Hospital/Casualty 1-664-491-2552  
Police Headquarters 1-664-491-2555/999  
Disaster Management Coordination Agency 1-664-491-7166

## Ferry Agents

Montserrat 1-664-393-3508  
Antigua 1-268-779-0910

## Airline Services

Fly Montserrat 1-664-491-3434  
BMN Airways/SVG 1-664-491-4200  
Montserrat Tourism Division 1-664-491-2230  
Access Division 1-664-4914702/3  
Deputy Governor's Office (Consular Matters) 1-664-491-6523  
Montserrat National Trust 1-664-491-3086  
ZJB Radio Montserrat 1-664-491-7227/9064/496-2885

## **MONTERRAT DISASTER MANAGEMENT COORDINATION AGENCY**

PLAN, PREPARE & PREVENT



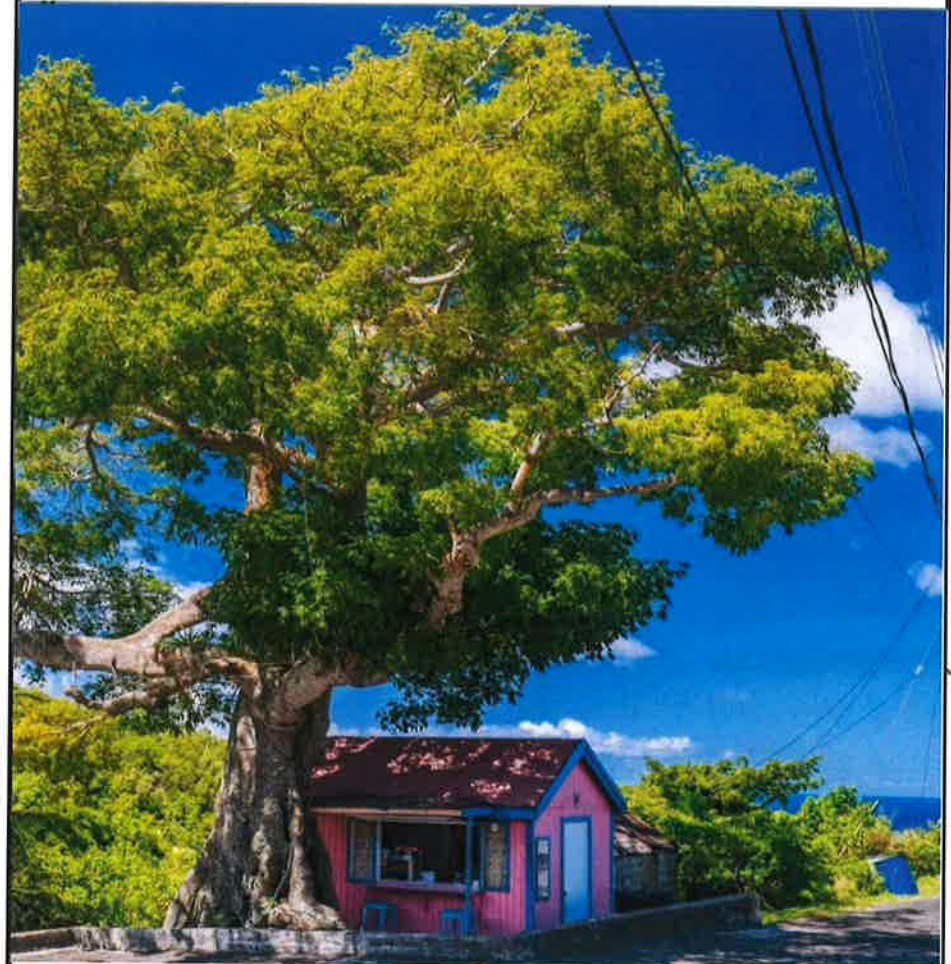
Disaster Management Coordination Agency (DMCA)  
Yellow Hill Road  
MONTERRAT

**Be Safe And Have Fun!!!**

# Emergency Preparedness Guide

## Montserrat's St. Patrick's Festival

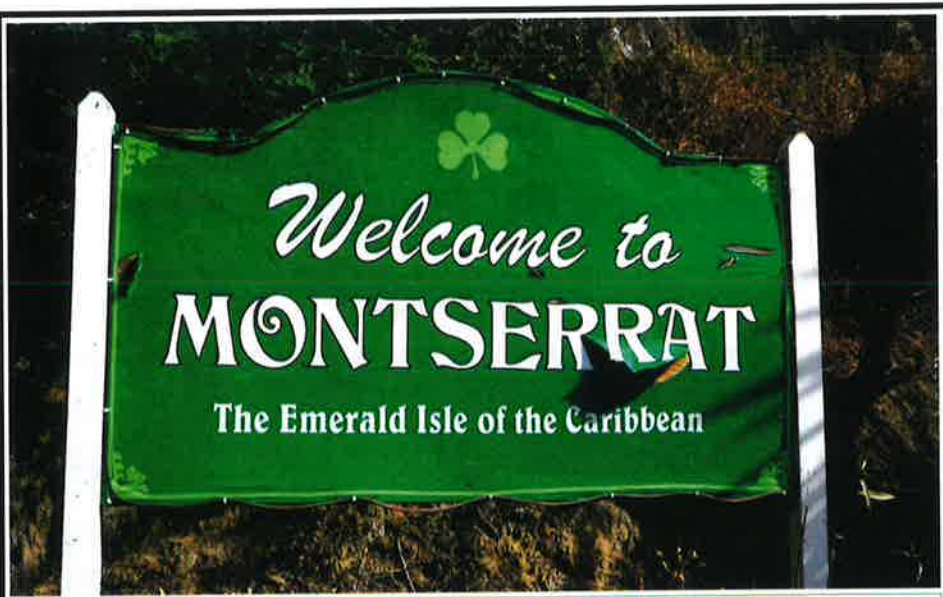
# 2023



Disaster Management Coordination Agency (DMCA)  
Yellow Hill Road  
MONTERRAT







The Disaster Management Coordination Agency (DMCA) welcomes you to Montserrat for the 2023 St Patrick's Festival. This leaflet was developed for general educational and informational purposes and to increase overall safety awareness. The information contained in this leaflet reflects prevailing conditions which are subject to change and as a result visitors are asked to keep abreast of any developments on Montserrat via ZJB Radio and other media platforms. In preparing this document, we have relied upon the expertise of DMCA's partner agencies to ensure that you. **HAVE A SAFE AND ENJOYABLE STAY IN MONTSERRAT!**

### **TIPS FOR OUTDOOR FIRES AND COOKING**

Persons are asked to contact the Montserrat Fire and Rescue Services for a fire permit before lighting an outdoor fire. You will be advised as to the correct procedures to take.

**Be Safe And Have Fun!**

### **PROTECTING YOU AND YOUR LOVED ONES**

- \* Take precautions by securing your passport, ID card and all other personal documents.
- \* Ensure you turn off all lights and lock your vehicle when leaving it.
- \* Make sure you secure your money. **"DO NOT LOSE IT"**.
- \* When going out LET SOMEONE KNOW where you're going and how long you intend to stay.
- \* Assign a central or rendezvous point if you are going out in groups or with children.
- \* Please share and be familiar with each other's phone numbers. If for any reason members become separated, you can make contact with someone.

### **POWER OUTAGES**

From time to time the island may experience a power outage, if you're at an event and there's a disruption in the power supply, please remain calm, stay where you are and listen to the Compère for further instructions.

### **THE SOUFRIERE HILLS VOLCANO**

The Soufriere Hills Volcano remains active, even though activity has been low for the past several years. **The current Hazard Level is 1.** For more info visit: <http://www.mvo.ms/>.

**PYROCLASTIC FLOWS** can occur at any time without warning on all flanks of the volcano, including the Western Flank from where they can travel rapidly into Plymouth. **Access Routes across the Belham Valley can become compromised or destroyed by flash flooding or lahars, and caution should be exercised crossing the valley during and after rainfall.**

**The Montserrat Volcano Observatory (MVO)** is open to all Monday to Friday weekly from 8:00 am to 4:00 pm and has a volcano video presentation every 15 minutes past the hour for 25 minutes until 3:40 pm.

## **ENJOYING THE ISLAND'S BEACHES**

- ◆ Young children or inexperienced swimmers should always wear life jackets in and around the water. No one should use any other type of floatation device unless they are able to swim.
- ◆ Pay especially close attention to children and elderly persons when at the beach. Even in shallow water, wave action can cause a loss of footing.
- ◆ Don't dive headfirst- protect your neck. Check for depth and obstructions before diving, and go in feet first the first time.
- ◆ If you feel any discomfort and you can't make it to the shore, draw attention to yourself by waving and calling for help.
- ◆ Take all your waste and rubbish with you.

**DO NOT WALK ON THE BEACHES LATE AT NIGHTS ALONE.**



## **SWIMMING POOL SAFETY**

- \* Always check the water depth. You don't want to get hurt diving into water that's too shallow.
- \* No running — You could slip or trip - hurting not just yourself, but someone else as well. Never push others into the pool.
- \* Always provide competent adult supervision when the pool is in use and make sure you are aware of everyone's swimming status.
- \* No one should ever swim alone and never swim after drinking alcoholic beverages, eating and taking medications that may cause drowsiness.
- \* Explain and caution children against showing off, playing rough, diving recklessly and the dangers of running.
- \* Before diving or sliding, make sure other swimmers are out of the way.
- \* Keep rescue devices and first aid supplies near the pool.

**BE SAFE AND HAVE FUN!**



## **DRIVING ON MONTSERRAT**

- \* Familiarize yourselves with local traffic laws, the rules of the road and obtain a temporary driver's licence first.
- \* Always drive on the left hand side of the road.
- \* A temporary driver's license can be obtained at the Brades Police Headquarters, John A Osborne Airport or you can apply online at <https://drivers.gov.ms>.
- \* The speed limit is 20mph.
- \* Drive with due care and attention.
- \* Ensure you lock your vehicle when leaving it.

## **ZONES OF INTEREST**

**Zone A** - South of Nantes River including Salem, Hope, Friths, Flemmings, parts of Olveston, the upper part of Happy Hill and extending 500 metres out to sea.

**Zone B** - Isles Bay, Belham, Waterworks, parts of Old Towne, the lower part of Happy Hill and extending 500 metres out to sea.

**Zone C** - Cork Hill, Weekes, Foxes Bay, Richmond Hill, Delvins and extending 500 metres out to sea.

**Zone V** - Exclusion Zone including St George's Hill, Plymouth, Trants and the Old WH Bramble Airport. Persons are asked to submit an application to the DMCA for access to Zone V.

**MARITIME EXCLUSION ZONE** - 2 km offshore south of Sturge Park to Ogarro's on the Western Side and 4km from Spanish Point to Roaches Bluff on the Eastern Side.



## VISITING THE EXCLUSION ZONE

Persons who wish to visit the old capital, Plymouth must seek permission from the **Disaster Management Coordination Agency (DMCA)**. You're also advised to contact the Montserrat Tourist Board for a list of certified tour guides who will arrange the tours weather permitting.



## Best Viewing Points Of Soufriere Hill Volcano

- ◇ Montserrat Volcano Observatory (MVO)
- ◇ Jack Boy Hill
- ◇ Garibaldi Hill
- ◇ Salem Cricket Ground
- ◇ Richmond Hill
- ◇ Bentley Estate

## INFORMATION FOR YACHTERS AND MARINERS

- \* **There's No Access To Zone V.**
- \* **Maritime Exclusion Zones E and W** are daytime transit only between sunrise and sunset (**boats may sail through the zone but must not stop**). It extends 2 km offshore south of Sturge Park to O'garro's on the Western Side and 4km from Spanish Point to Roaches Bluff on the Eastern Side. **Anyone who ignores these restrictions is liable to be prosecuted.**

**Be Safe And Have Fun!**

## TIPS FOR HIKING THROUGH THE FOREST

- \* Contact a registered Tour Guide on island. You can contact the Montserrat Tourist Board or the Montserrat National trust for a list of tour guides.
- \* Do not venture into the forest alone.
- \* Do not litter in the forest or dispose of waste in ghauts.
- \* Always stay on the designated hiking trails.
- \* Always inform someone where you're going and your expected return time.
- \* Please dress appropriately and ensure you have water and insect repellent to protect yourself and others from dengue fever, other insect borne diseases and personal health issues.

**PROTECT THE ENVIRONMENT!!! TAKE NOTHING FROM THE FOREST, BUT PICTURES!!!**



## NATIONAL SIREN SYSTEM

The island wide national siren system is used to send urgent alerts for a range of hazards or emergencies. The sirens are sounded at 12 noon daily . This is a system's test and persons should not be alarmed.

If the sirens should sound at any other time, it is important that you listen to the information given and tune in to the local radio station ZJB radio FM 88.3/95.5 for further information for example **"EVACUATE"**.