



Emergency Contact List

for Montserrat


 Contact us at:
 (664)-491-7166

 dmca@gov.ms

	Emergency Services Fire & Ambulance: 911 Police Emergency: 999	
	Royal Montserrat Police Service Brades Headquarters Salem Headquarters	491-2555 491-5255
	Fire & Rescue Services	491-7790
	Hospital / Casualty	491-2552 / 491-2802
	Disaster Management Coordination Agency (DMCA) – EOC	491-7166 / 495-7166
	Montserrat Red Cross	491-2699
	Montserrat Utilities Ltd – Electricity Faults	491-3940
	Montserrat Utilities Ltd – Water Faults	491-2538
	Radio Montserrat (ZJB)	491-7227 / 496-2885
	Montserrat Port Authority	491-2791
	John A. Osborne Airport	491-6218



DMCA - Disaster Management Coordination Agency, Montserrat

WhatsApp channel



To receive critical, accurate, reliable, and timely information during emergencies or crises, follow your local emergency management agency, DMCA.

Scan this QR code using the camera to view or follow this channel.

FOLLOW US

STAY CONNECTED. STAY PREPARED. STAY SAFE.

Get the latest updates, information and resources from DMCA Montserrat.


 EMAIL
 dmca@gov.ms


 WEBSITE
 dmca.gov.ms

SOCIAL MEDIA


 FACEBOOK
 montserratdisastermanagement


 INSTAGRAM
 @dmcamontserrat


 X (FORMERLY TWITTER)
 @dmcamontserrat


 WHATSAPP
 DMCA - Disaster Management Coordination Agency, Montserrat

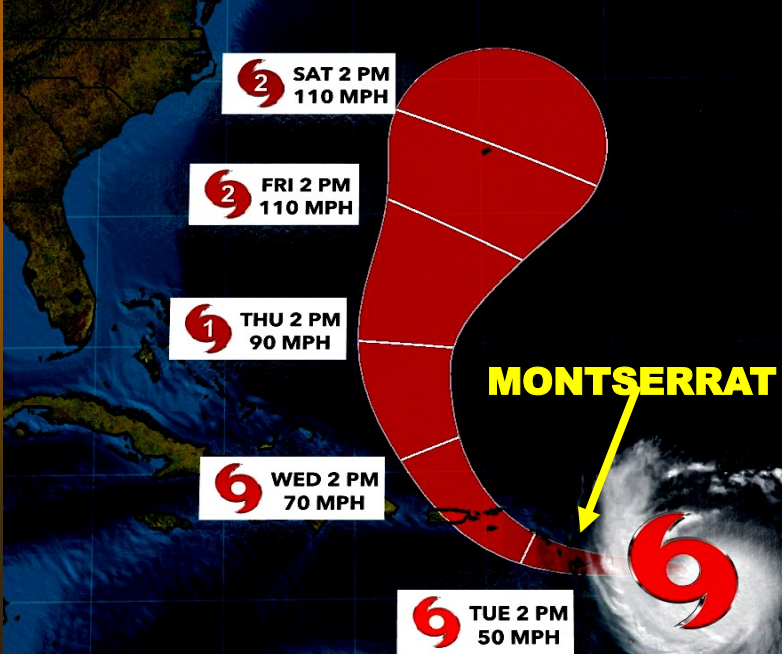


Together, building a safer, stronger and more resilient Montserrat.

#StayPrepared #StaySafe #MontserratStrong

BE PREPARED!

BE PREPARED, STAY PREPARED, IT ONLY TAKES ONE!



2026 MONTSERRAT HURRICANE PREPAREDNESS GUIDE

JUNE 1ST – NOV 30TH

MONTSERRAT

SAT 2 PM 110 MPH

FRI 2 PM 110 MPH

THU 2 PM 90 MPH

WED 2 PM 70 MPH

TUE 2 PM 50 MPH

GUIDING YOU

when a hurricane strikes.



BE PREPARED

Dear Residents and Visitors:

Montserrat is a tropical paradise, but its year-round sunshine also brings the seasonal risk of tropical storms and hurricanes. If you have not yet created a family emergency plan, packed an emergency kit, secured important documents, or identified your nearest emergency shelter and trusted information sources, now is the time to prepare.

The Disaster Management Coordination Agency (DMCA) Emergency Operations Center serves as Montserrat's central hub for coordinating official emergency information when a storm or hurricane poses an imminent threat. The Hurricane Preparedness Guide is updated annually to help residents and visitors strengthen their preparedness efforts.

The guide includes practical tips, checklists, and step-by-step instructions on what to do before, during, and after a hurricane.

The National Oceanic and Atmospheric Administration (NOAA) forecasters predict below-average hurricane activity in the Atlantic this year. NOAA forecasts between 8 and 14 named storms (with winds of 39 mph or higher). Of these, 3 to 6 are expected to become hurricanes (with winds of 74 mph or higher), including 1 to 3 major hurricanes (Category 3, 4, or 5, with winds of 111 mph or higher).

The Atlantic hurricane season officially begins on June 1 and continues through November 30. However, residents are reminded that it only takes one hurricane making landfall to make it an active season. Everyone should prepare the same way each year, regardless of how much activity is predicted.

Pick up a copy of this essential Hurricane Preparedness Guide to help protect yourself and your family, or download it from the DMCA website.

For more information, call 491-7166 or 495-7166.

Be Prepared. Stay Prepared. It Only Takes One!

WATCHES & WARNINGS TIPS

TROPICAL STORMS

Tropical Storm Watch: An announcement is made that Tropical storm conditions (sustained winds of 39 to 73 mph) are possible within the specified coastal area within 48 hours.

Tropical Storm Warning: Tropical storm conditions (sustained winds of 39 to 73 mph) are expected within your area 36 hours.

HURRICANES

Hurricane Watch: An announcement is made that Hurricane Conditions (sustained winds of 74 mph or greater) are possible within the specified coastal area. Because it may not be safe to prepare for a hurricane once winds reach tropical storm force, the National Hurricane Centre (NHC) issues hurricane watches 48 hours before it anticipates **tropical-storm-force wind.**

Hurricane Warning: Hurricane conditions (sustained winds of 74 mph or greater) are expected somewhere within the specified area. NHC issues a hurricane warning 36 hours in advance of tropical-storm-force winds to give you time to complete your preparations.

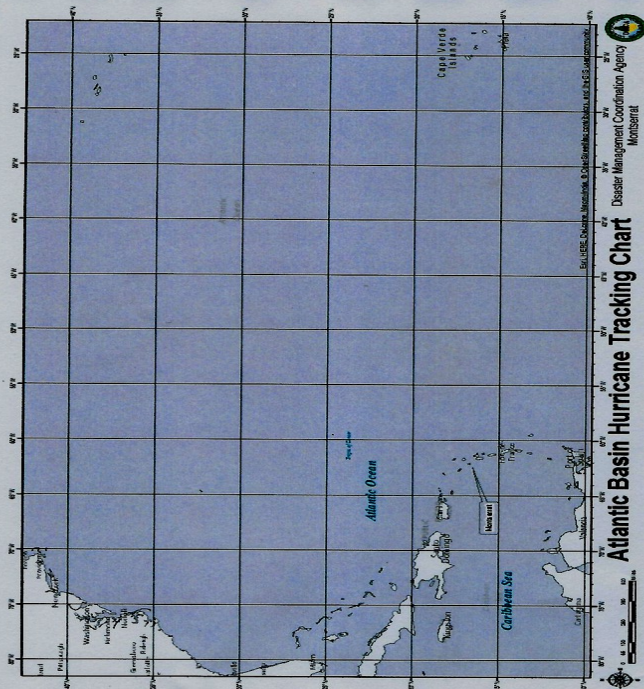
STORM SURGES

Storm Surges Warnings: The danger of life-threatening inundation from rising water moving inland from the shoreline somewhere within the specified area, generally within 36 hours.

WINDS

Wind Warning: Extreme sustained winds of a major hurricane (115 mph or greater), usually associated with the eyewall, are expected to begin within an hour. Take immediate shelter in the interior portion of a well-built structure.

HURRICANE TRACKING MAPS - AVAILABLE AT THE DMCA



RADIO STATIONS

Radio Montserrat (ZJB)	95.5 FM/88.3 FM
ABS (Antigua)	620 AM/90.5 FM
ZIZ Radio (St. Kitts)	555 AM /96.1 FM
VON (Nevis)	860 AM
Observer Radio (Antigua)	91.1 FM

Remember storm surges are very dangerous even after the storm has passed. Avoid coastlines and do not attempt to cross ghauts, culverts, waterways and moving water during and after periods of heavy rainfall.

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Stay Informed During Hurricane Season

When a tropical storm or hurricane is near the Caribbean, the Antigua and Barbuda Meteorological Service issues regular alerts and advisories detailing the system's strength, speed, location, and direction.

If there is any possibility that the system could impact Montserrat, residents and visitors will be notified well in advance of its expected arrival.

Stay informed by tuning in to Radio Montserrat (ZJB) for timely and accurate updates. You are also encouraged to follow the Disaster Management Coordination Agency (DMCA) on social media and visit the official website for the latest advisories.

Weather updates are typically issued every six hours, or more frequently if conditions require. You can also track storms through Caribbean cable television weather channels and on your smartphones, tablets, laptops, and personal computers.

Be prepared. Stay alert. Stay safe

MAKE A FAMILY PLAN, PREPARE, AND PASS IT ON

WHAT IS YOUR ESCAPE PLAN? When planning for storms or hurricanes, you'll have to decide whether you have to evacuate or stay at home.

DO YOU HAVE AN EMERGENCY SUPPLY KIT?

The kit should have enough supplies to last three days for every person in your family.

WHERE WILL YOU MEET? Your family should have a set meeting location if you become separated. Also, consider where you would meet if you evacuate.

HOW YOU WILL COMMUNICATE WITH YOUR FAMILY IN THE EVENT OF AN EMERGENCY?

You cannot always count on your cell phone to work, especially if towers are down.

WHO IS YOUR OUT OF TOWN CONTACT? Pick someone that each of your family members can contact to check-in with and report their statuses.

DO YOU HAVE A PLAN FOR YOUR ENTIRE HOUSEHOLD?

This includes children, pets, and individuals needing additional assistance.

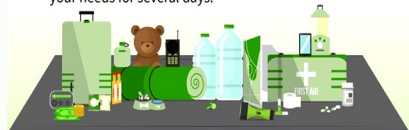
DID YOU SHARE YOUR PLAN?

Your Family Emergency Plan should be shared with friends, co-workers, and out of town family members. Encourage them to develop Emergency Plans of their own. Disasters can affect everyone in the community!

GET AN INSURANCE CHECK UP!

Build A Kit

Have enough food, water and other supplies to support your needs for several days.



MAKE A BUSINESS CONTINUITY PLAN, PREPARE, AND PASS IT ON!

AFTER A TROPICAL STORM/HURRICANE

Stay informed

Continue to listen to **ZJB Radio** for the latest official updates. If you evacuated to a shelter, return home only when authorities confirm it is safe to do so.

Stay Alert

Drive **“only if necessary”** and avoid flooded roads. If you must go out, be cautious of fallen debris or objects on the road, downed electrical wires, or damaged or weakened walls, roads and sidewalks that may collapse.

Assess the Damage

Before re-entering your home, walk carefully around the exterior and check for loose or fallen power lines, gas leaks (if suspected, do not enter and report it immediately) and structural damage to your building.

STAY SAFE

Stay out of buildings if you smell gas or your home is about to flood.

Turn off the power at the main switch and unplug all electrical devices to reduce the risk of shock or fire.

Never use a portable generator inside your home, garage, or any enclosed space. Carbon monoxide poisoning is a leading cause of death after storms in areas experiencing power outages. Always use generators outdoors and away from windows.

Use battery-powered flashlights only, do not use candles, as they pose a fire risk.

If you must enter a vacated building, turn on your flashlight before entering. Flashlight batteries can spark, which could ignite any leaking gas.

DURING A TROPICAL STORM/HURRICANE

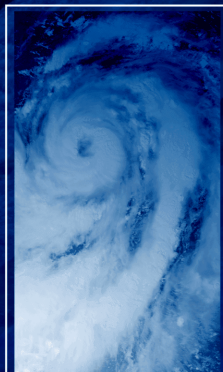
Listen to ZJB Radio Montserrat for weather updates and instructions from Local Officials.

- Stay indoors, preferably in a room with no windows.
- Take your emergency kit and disaster supplies with you if you move from room to room or if you have to evacuate to a shelter.
- If flooding threatens your home, turn off electricity at the main breaker.
- Use flashlights, not candles or kerosene lamps, as your light source.
- If you lose power, turn off all major appliances.
- Avoid using the phone and do not bathe or shower during the storm.
- **Do not go outside during the eye of the storm.** The calm is brief before hurricane-force winds return.
- **Keep children informed about what's happening** and watch for signs of stress.
- Get under your mattress if your home begins to come apart.
- Conditions are subject to change and, as a result, visitors are asked to keep abreast of any developments.

> 2026 HURRICANE SEASON

» JUNE 1 THROUGH NOVEMBER 30

ARTHUR	LEAH
BERTHA	MARCO
CHRISTOBAL	NANA
DOLLY	OMAR
EDOUARD	PAULETTE
FAY	RENE
GONZALO	SALLY
HANNA	TEDDY
ISAIAS	VICKY
JOSEPHINE	WILFRED
KYLE	



BEFORE A TROPICAL STORM OR HURRICANE



Emergency Supplies Checklist

Contact us at:
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dmca@gov.ms

- ✓ Water (one gallon per person per day for several days, for drinking and sanitation)
- ✓ Food (at least a three-day supply of non-perishable food)
- ✓ Flashlight with extra batteries
- ✓ Battery-powered or hand-crank radio with extra batteries
- ✓ First aid kit
- ✓ Prescription and non-prescription medications
- ✓ Hygiene supplies (soap, hand sanitizer, disinfecting wipes, and personal hygiene items)
- ✓ Cell phone, chargers, and a backup battery
- ✓ Important documents in a waterproof bag
- ✓ Extra cash
- ✓ Wrench or pliers (to turn off utilities)
- ✓ Manual can opener
- ✓ Plastic sheeting, scissors, and duct tape
- ✓ Whistle
- ✓ Pet food, water, and supplies (if applicable)

Remember: It only takes one storm to make an impact. Be Prepared. Stay Prepared!



MAINTAIN YOUR KIT

FOOD STORAGE: Store canned food in a cool, dry place and boxed food in plastic or metal containers.

CHECK AND REPLACE: Regularly check the expiration dates on items in your kit, such as food, medications, and batteries, and replace expired items as needed.

EVACUATE OR SHELTER IN PLACE?

DECIDING TO STAY OR GO

- You may choose to stay in your home, go to a shelter or stay with family or friends.
- Bring loose, lightweight objects indoors, such as patio furniture and garbage cans. Anchor objects that are unsafe to bring indoors.
- Purchase supplies to board-up windows if you do not have storm shutters.

IF YOU DECIDE TO EVACUATE

- Turn off propane tanks.
- Turn off power at the main electric panel using the main switch or flip all circuit breakers to the “off” position.
- Turn off the main water valve outside your home.
- Secure all doors and windows.
- Take your emergency supply kit with you.

IF YOU DECIDE TO STAY

- Keep in mind that you may not be able to leave your home for several hours. Surrounding conditions may impede emergency officials from getting to you. Frequently check for weather updates.
- Move your vehicle to higher ground, a garage or another safe location.
- Fully charge your cell phone in case you lose power.
- Turn your refrigerator and freezer to the coldest settings and only open them when necessary.
- Close storm/hurricane shutters and stay away from windows and exterior doors.

TROPICAL STORM AND HURRICANE WARNINGS

When a Hurricane Warning is issued, hurricane conditions could affect the island within **36 hours**. These conditions include winds of at least **74 miles per hour**, flood rains and storm surges.

- Be ready to evacuate at anytime after the warning is given, even if the weather seems fine. There will be radio announcements to confirm the opening times for the shelters.
- **Clear your yard of loose objects, such as garbage cans etc. Make sure your cooking gas bottles are secured. Close off the stop valves.**
- Secure your boat if you own one.
- Fasten windows and doors. Take down awnings and secure the rest of your home. Remove all pictures, paintings, clocks and other hanging objects from the wall. Take down your satellite dish and TV antenna, as well as any radio antennas and solar panels.
- **Pack supplies to take to a shelter if your home is not hurricane resistant.**
- Assemble supplies you will need to stay at home if you are riding out the storm there.
- Listen for official warnings and advice on ZJB Radio.
- Fill water containers with water as water supplies may be disrupted.
- Remember to take into account the time at which the **WARNING** is issued. Remember to subtract the hours of darkness when calculating your preparation time.
- Store all valuable equipment such as tools, office equipment and appliances in a safe room.
- **Wrap all documents and important papers in plastic and, store them above ground level or scan and save them on a flash drive.**

IF YOU EVACUATED TO A SHELTER, RETURN HOME ONLY WHEN OFFICIALS SAY IT'S SAFE TO DO SO.

TROPICAL STORM AND HURRICANE WATCHES

When a Tropical Storm/Hurricane Watch is issued, it means that the storm or hurricane is a threat, but there is no certainty that it will hit Montserrat. You must start preparing necessary supplies and securing your home. At this time, you should also:

- ♦ Secure your home: Cover all of your home's windows. Permanent storm shutters offer the best protection for windows.
- ♦ Fill your car with petrol and check your battery, water and oil.
- ♦ Check your flashlights, candles and lamps (have spare batteries, bulbs and matches).
- ♦ Listen to your Radio and TV constantly for weather reports.
- ♦ Locate your containers for storing water for drinking and other uses and label them.
- ♦ Pack an emergency survival kit; as shown on the previous page.
- ♦ Make sure you have an adequate supply of any prescription medication you may be using.
- ♦ Organize your family. Ensure everyone knows the plan.
- ♦ Secure canned and non-perishable food.
- ♦ If you plan to evacuate, make arrangements to have your pets cared for.



EMERGENCY SHELTERS

- ♦ The sirens will sound island wide “SHELTERS ARE OPEN NOW”. When hurricane shelters are open and ready to receive people.
- ♦ Emergency shelters are usually for short stays.
- ♦ Please walk with non-perishable food items and water to last at least 48 hours.
- ♦ Pets are not allowed in shelters.
- ♦ Smoking or drinking alcoholic beverages are not allowed in shelters.
- ♦ Follow all other Shelter Rules and Instructions of the Shelter Managers.
- ♦ WALK WITH HAND SANITIZERS, ANTIBACTERIAL HAND WASHES & ALCOHOL WIPES.



EMERGENCY SHELTERS LIST

Salem

- House Of Refuge and Deliverance Ministry (Downstairs)
- Old Salem Primary School

Cudjoe Head

- Cavalla Hill Methodist Church - Education Centre
- Cavalla Hill Methodist Church - Koinakraft Centre

Davy Hill

- Davy Hill Community Centre

St John's

- SDA New Ebenezer Church - Downstairs

Look Out

- Montserrat Girl Guide Headquarters

Emergency Shelter Guidelines

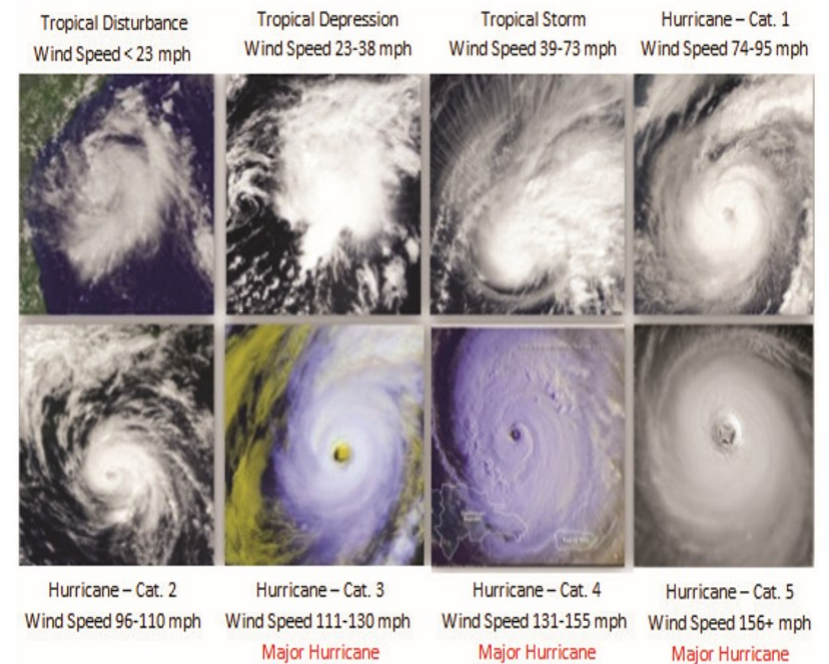
Occupants must follow all guidelines issued by the Shelter Manager, including rules regarding conduct, hygiene, and general shelter operations. Pets are not allowed in shelters. Additional shelters will be opened if necessary.



TROPICAL CYCLONES: STORMS & HURRICANES

Tropical Disturbances, Tropical Depressions, Tropical Storms, and Hurricanes are all different types of tropical cyclones, which are classified by their maximum sustained surface wind speed.

Tropical Cyclones are rotating low-pressure systems that form over warm tropical water. Tropical storms and hurricanes are among the most dangerous risks to Montserrat.



WATCH: TROPICAL STORM OR HURRICANE CONDITIONS ARE POSSIBLE WITHIN 48 HOURS IN WATCH AREA.

WARNING: TROPICAL STORM OR HURRICANE CONDITIONS ARE EXPECTED WITHIN 36 HOURS IN WARNING AREA.